

Your Privacy



03 9340 5100

admin@idsa.org.au

www.idsa.org.au



You have a right to privacy.



No one at IDS should talk about your personal information without your permission.



We will keep your information private and safe.



We will collect personal information about you to help us give you services.



If you want to see what information we hold on you, you can write to us to ask to see your records.



We will let you know in writing our decision.



If you think we have breached your privacy you can complain to us by phone: 03 9340 5100, email: feedback@idsa.org.au or by filling out our online form: www.idsa.org.au/feedback.



If you are unhappy, you can also complain to the NDIS Quality and Safeguarding Commissioner by phoning: 1800 035 544 or TTY 133 677. Interpreters can be arranged.



You can also make a privacy complaint to the Office of the Australian Information Commissioner (OAIC) by phoning 1300 363 992, or filling in their online form: www.oaic.gov.au/privacy/privacy-complaints/.