

Freedom from Abuse and Neglect



03 9340 5100

admin@idsa.org.au

www.idsa.org.au



You have a right to be free from abuse and neglect.



This means you have the right to be safe from physical, emotional, sexual or financial abuse and neglect.



If we believe you are in danger, we may make a report on your behalf without permission. IDS supports a 'Zero Tolerance' approach to abuse and neglect.



If you see something, say something.



If you hear something, tell someone.



You can make a complaint, tell your worker or the office and we will investigate it for you.



We will help you to contact the police, an advocate or the relevant people who can help you.



You can also contact the National Disability Abuse and Neglect Hotline on 1800 800 052 to report.



In case of life threatening situations call 000 for Ambulance, Fire or Police services. If you think a crime has been committed or is being committed, contact your local police.



If you are unhappy, you can also complain to the NDIS Quality and Safeguarding Commissioner by phoning: 1800 035 544 or TTY 133 677. Interpreters can be arranged.