

1 July 2020 NDIS Pricing Changes

We are writing to update you on NDIS pricing changes that were published on 1 July 2020. NDIS prices are reviewed each year to ensure NDIS participants receive value for money and that service providers, like Independent Disability Services, can continue providing high quality supports.

The funding on your NDIS plan will be adjusted automatically to reflect the new price changes. These prices will not change the services we provide to you.

More information about the changes are available at: <https://www.ndis.gov.au/participants/using-your-plan/managing-your-plan/understanding-price-guide>; or

1. Go to www.ndis.gov.au
2. Select **For participants** from the menu
3. Select **Using your plan** from the sub-menu
4. Scroll down and select **Managing your plan**
5. Select **Understanding the Price Guide**

The full Price Guide is available at: <https://www.ndis.gov.au/providers/price-guides-and-pricing>.

To see the price changes for IDS services, visit our website: <https://www.idsa.org.au/pricing>.

We have also included in this letter an Easy English guide to understanding price changes.

Important Price Changes

- Core Support funding is now flexible, meaning you can use your Core funding for any of the four Core categories of Daily Activities, Transport, Consumables and Community Access. There are a couple of conditions around Transport funding:

- If you receive Transport funding payments directly into your bank, then you cannot use your Core funding for General Transport. You can still use Core funding for Activity Based Transport.
 - If your Transport funding is plan or agency managed, you can use your core funding for General Transport and Activity Based Transport.
 - If you do not receive Transport funding, you can use your Core funding for General Transport or Activity Based Transport.
- Short notice cancellations have reverted to the pre-COVID-19 rules. To avoid being charged for a short notice cancellation:
- 2 clear business days' notice is required for shifts worth less than \$1000.
 - 5 clear business days' notice is required for shifts worth more than \$1000.

Any of the NDIS pricing changes that are relevant to you will be reviewed with you and incorporated into your next Service Agreement.

Questions or Further Information

We encourage you to contact us at any time if you have questions or concerns about these changes. You can phone the office on 03 9340 5100 or email support@idsa.org.au.

Stay safe, stay healthy and we will be in touch with you again soon.

Binti Singh
Acting CEO